Security and privacy are our core priorities

We're on a mission to secure and protect your user's journey. With that mission in mind, we bake security and privacy into the core of our platform.

Security

Internal controls
All employees undergo background checks. A comprehensive set of security policies and training are made available and shared with all personnel with access to Dodgeball systems.

Data encryption
All traffic to Dodgeball and between Dodgeball services is encrypted via HTTPS and TLS 1.2. Data in the database is encrypted using AES-256 encryption. Decryption keys are stored on separate hosts and rotated on a regular basis.

Continuous vulnerability scanning
We maintain a vulnerability management program which includes regular scanning, identification, and remediation of security vulnerabilities on infrastructure, endpoints, networks, and applications.

Availability
Our backup and replication program ensures data availability across primary and secondary systems. We ensure that services will remain available or are recoverable in case of disaster.

Logical access
Access to production systems is restricted to necessary personnel, is audited and monitored, and is secured with multi-factor authentication.

Privacy
Our Privacy Policy honors the CCPA and GDPR Frameworks. Your data is yours to own. We never sell user data and provide means to delete it in accordance with privacy regulations.

Certifications and Compliance:

AICPA SOC · GDPR · CCPA · PCI DSS COMPLIANT